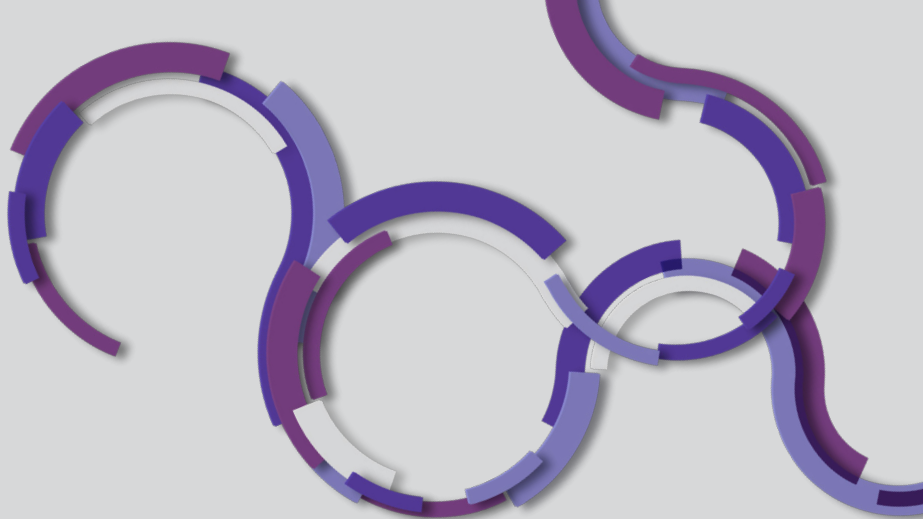
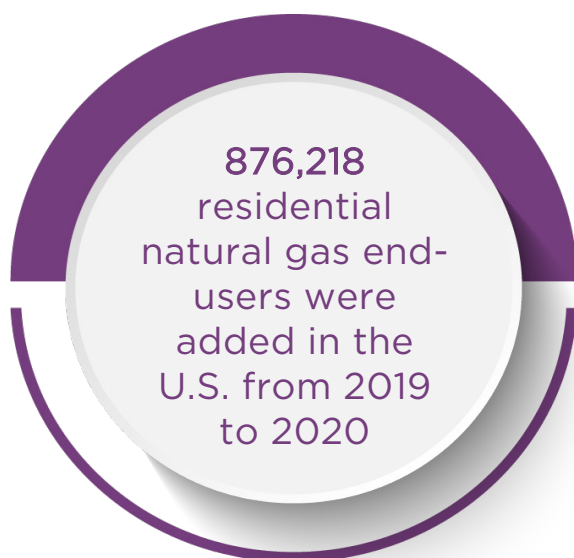


Energy Insights



RESIDENTIAL NATURAL GAS END-USERS

- More than 876,000 residential natural gas end-users were added in the U.S. from 2019 to 2020.
- The increase is the largest since 2005 to 2006 by the number and percentage of residential gas customers added.
- The annual increases equate to 2,400 residential gas customers added per day, 100 per hour, or 1.67 per minute.
- The growth in the number of residential gas customers reflects consumer preference for natural gas for heat, cooking, and drying.



NATURAL GAS RESIDENTIAL END-USERS					
1996-2020					
(Thousands)					
Year	Utility Delivery			Other Delivery	Total Residential End-Users
	Sales	Transp.	Total		
1996	52,918	41	52,960	2,304	55,264
1997	53,726	253	53,979	2,208	56,187
1998	54,320	800	55,120	2,199	57,319
1999	55,388	2,199	57,587	629	58,216
2000	56,275	2,978	59,253	219	59,472
2001	55,498	3,573	59,071	1,182	60,253
2002	56,935	3,874	60,782	358	61,140
2003	56,288	4,056	60,344	1,514	61,858
2004	56,838	3,968	60,806	1,664	62,469
2005	57,631	3,833	61,464	1,938	63,402
2006	58,624	4,239	62,863	1,523	64,386
2007	60,428	4,330	64,821	106	64,927
2008	60,401	4,599	65,001	253	65,254
2009	60,211	4,969	65,180	137	65,317
2010	60,116	5,271	65,387	134	65,522
2011	60,274	5,530	65,804	134	65,939
2012	59,883	6,604	66,487	138	66,625
2013	59,643	6,932	66,574	149	66,723
2014	60,064	7,005	67,068	159	67,228
2015	60,763	6,949	67,712	162	67,874
2016	61,387	6,917	68,303	112	68,416
2017	61,962	6,907	68,870	172	69,042
2018	62,716	6,865	69,581	124	69,704
2019	63,397	6,837	70,235	124	70,359
2020	64,375	6,733	71,108	127	71,235

Source: American Gas Association *Gas Facts*, Energy Information Administration

Reported data may differ from EIA due to revisions.

AGA 2020 data is adjusted for double counting of customers identified in the EIA-176 reported data.

Contact: Paul Pierson (pperson@aga.org)

NOTICE

In issuing and making this publication available, AGA is not undertaking to render professional or other services for or on behalf of any person or entity. Nor is AGA undertaking to perform any duty owed by any person or entity to someone else. Anyone using this document should rely on his or her own independent judgment or, as appropriate, seek the advice of a competent professional in determining the exercise of reasonable care in any given circumstances. The statements in this publication are for general information and represent an unaudited compilation of statistical information that could contain coding or processing errors. AGA makes no warranties, express or implied, nor representations about the accuracy of the information in the publication or its appropriateness for any given purpose or situation. This publication shall not be construed as including, advice, guidance, or recommendations to take, or not to take, any actions or decisions regarding any matter, including without limitation relating to investments or the purchase or sale of any securities, shares or other assets of any kind. Should you take any such action or decision; you do so at your own risk. Information on the topics covered by this publication may be available from other sources, which the user may wish to consult for additional views or information not covered by this publication. Copyright © 2022 American Gas Association. All rights reserved.