



Representing America's Natural Gas Utilities

Financial and Operational Information Series

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Issue: Uncollectible Expenses – 2017

- Total natural gas uncollectible expenses for all utilities increased 3.24 percent in 2017.

Change in Gas Utility Uncollectible Expenses from 2016 - 2017

All Utilities	Combination Utilities	Gas Only Utilities
3.24%	-10.94%	8.63%

- In 2017, utility uncollectible expenses for all companies averaged 1.65 percent of total gas revenues, slightly lower than the previous year.
- The uncollectible ratios for combination utilities (both electric and gas operations) were lower than those of gas only utilities.

Gas Utility Uncollectible Expenses as a Percent of Gas Revenues

	2016	2017
Weighted Average – All Utilities	1.77%	1.65%
Weighted Average – Combination Utilities	1.43%	1.14%
Weighted Average – Gas Only Utilities	1.95%	1.92%

- Regionally, uncollectible expense as a percent of gas revenues was highest in New England while lowest in the West North Central when all utilities are examined.

2017 Gas Utility Uncollectible Expenses as a Percent of Gas Revenues by Region

	New England	Middle Atlantic	East North Central	West North Central	South Atlantic	East South Central	West South Central	Mountain	Pacific
All	3.69%	2.08%	1.24%	0.28%	0.95%	2.66%	0.89%	0.50%	0.47%
Combination	4.95%	2.00%	0.87%	0.21%	1.15%	1.04%	0.90%	0.39%	0.60%
Gas Only	3.68%	2.14%	1.37%	4.05%	0.70%	3.54%	0.89%	0.52%	0.35%

Methodology

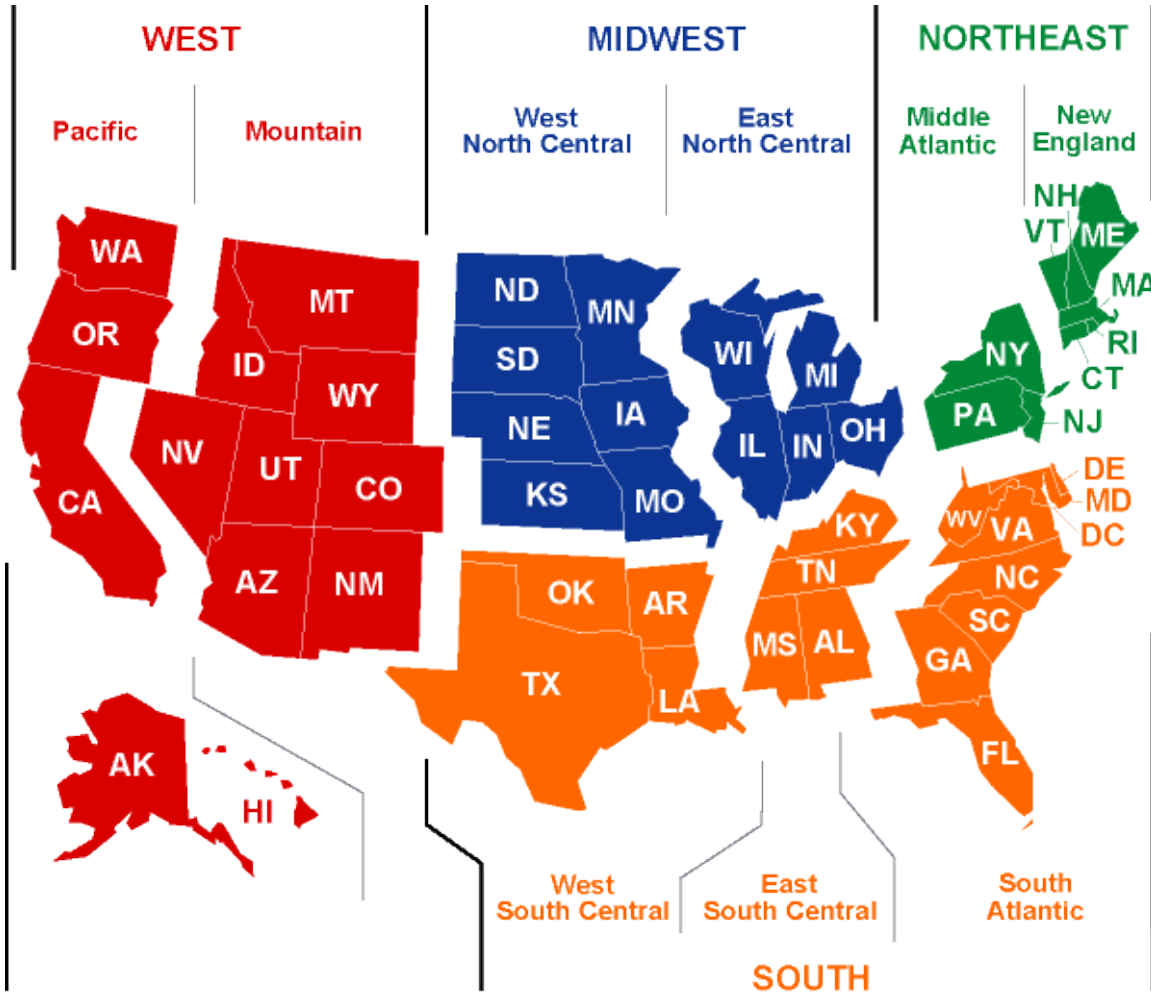
- Based on data from 120 companies.
- Data are weighted averages based on total revenue.
- Combination utilities are included, but data are from gas operations only.
- Uncollectible defined as FERC Account 904: Customer Accounts: Uncollectible Accounts. FORM 1: Page 322, Line 162, Column b; or FORM 2: Page 325, Line 235, Column b; or LDC State Filing

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US Census Regions and Divisions



Source: U.S. Dept. of Energy http://www.eia.doe.gov/emeu/cbecs/census_maps.html



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