



Representing America's Natural Gas Utilities

Financial and Operational Information Series

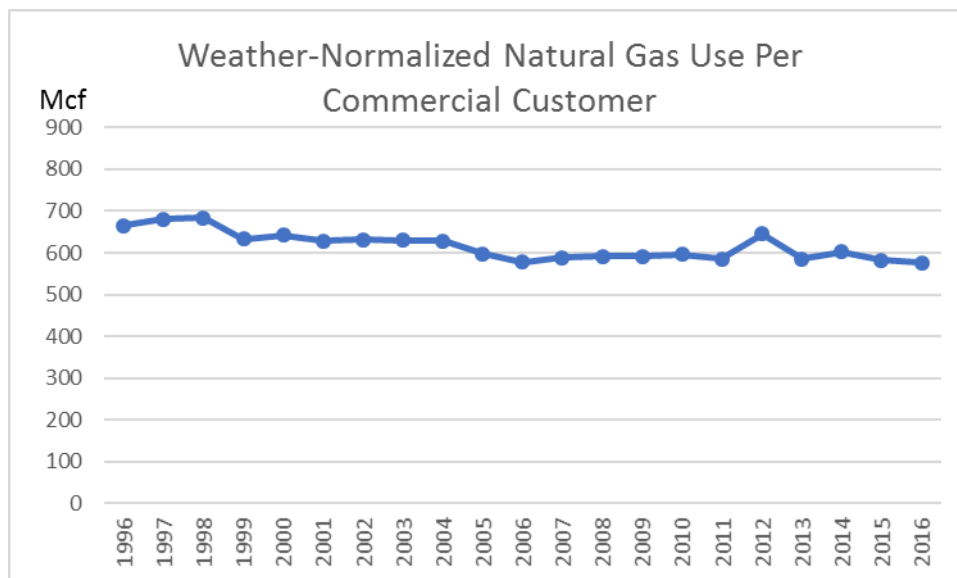
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NORMALIZED NATURAL GAS USE PER COMMERCIAL CUSTOMER

Findings

- Over the past 21 years use per commercial natural gas customer has declined 13 percent.
- Until recently this decline was gradual; however, for 2012 and 2013 a departure from the steady decline was noted. These two years may reflect greater economic volatility or may just be simply outliers.
- Once the weather impacts are removed (normalization), the remaining decline shows overall market energy efficiency gains.
- The average annual decline is 0.60 percent per customer.



Source: U.S. Energy Information Administration

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