



## Representing America's Natural Gas Utilities

### Financial and Operational Information Series

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#### Issue:

### Residential Natural Gas Customer One- and Five-Year Growth Rates

#### Findings

- A clear majority of states have experienced growth in the number of residential natural gas customers since 2012.
- Growth rates are heavily influenced by new home construction, which has slowed considerably since 2003.
- A number of states have seen a slight decline in residential gas customers with the greatest percentage change happening in Louisiana.

#### Natural Gas One and Five-Year Residential Customer Growth Rates

	2016-2017	2012-2017		2016-2017	2012-2017
U.S.	0.9%	3.9%	Missouri	0.9%	-0.2%
Alabama	0.2%	1.4%	Montana	1.0%	5.6%
Alaska	1.3%	7.1%	Nebraska	-0.3%	3.5%
Arizona	1.6%	6.3%	Nevada	1.8%	8.4%
Arkansas	0.3%	0.7%	New Hampshire	1.0%	5.5%
California	0.8%	2.9%	New Jersey	1.1%	4.1%
Colorado	1.3%	5.7%	New Mexico	0.6%	4.3%
Connecticut	1.5%	8.3%	New York	0.2%	2.8%
Delaware	3.2%	10.9%	North Carolina	1.9%	9.0%
District of Columbia	1.7%	3.4%	North Dakota	1.1%	10.2%
Florida	1.1%	7.1%	Ohio	0.3%	2.8%
Georgia	0.6%	3.6%	Oklahoma	0.5%	1.7%
Hawaii	0.0%	12.9%	Oregon	1.6%	6.3%
Idaho	2.4%	9.5%	Pennsylvania	0.3%	3.2%
Illinois	0.2%	0.6%	Rhode Island	1.0%	5.4%
Indiana	0.9%	3.6%	South Carolina	-0.6%	10.5%
Iowa	0.9%	3.4%	South Dakota	1.6%	7.4%
Kansas	0.3%	1.5%	Tennessee	1.2%	5.7%
Kentucky	0.6%	1.8%	Texas	1.3%	5.7%
Louisiana	0.7%	-6.7%	Utah	2.2%	9.3%
Maine	3.1%	30.2%	Vermont	2.3%	11.8%
Maryland	1.4%	5.4%	Virginia	0.7%	5.1%
Massachusetts	1.1%	4.2%	Washington	1.8%	7.3%
Michigan	0.9%	3.3%	West Virginia	-0.3%	-1.3%
Minnesota	1.2%	5.1%	Wisconsin	1.1%	4.4%
Mississippi	5.3%	4.6%	Wyoming	0.5%	4.9%

Source: Energy Information Administration.

The five-year value represents the overall change, not an average or compound annual rate.

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