



## Representing America's Natural Gas Utilities

# Financial and Operational Information Series

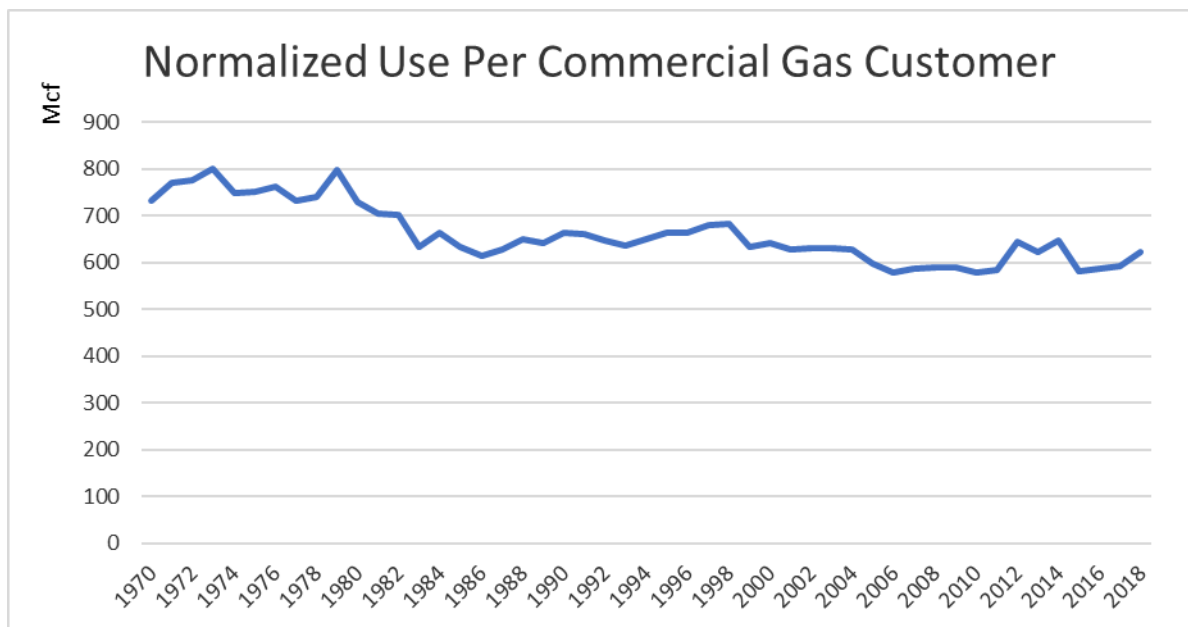
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### Issue:

## NORMALIZED NATURAL GAS USE PER COMMERCIAL CUSTOMER

### Findings

- Commercial customers used 8% less energy in 2018 than in 1998. This is part of a long-term trend, which has resulted in the use per customer dropping by as much as 0.6 percent a year.
- Customers saw a 5% increase in normalized usage in 2018 vs. 2017. This difference may reflect economic volatility or may be an outlier.
- Changes in economic activity is a strong possibility due to a significant increase in non-space heating usage in 2018 vs. 2017, while space heating only moderately increased.
- The load from space heating increased by 8.6% in 2018, while baseload usage increased by 16.7%
- Overall, space heating accounted for 50% of normalized consumption in 2018. This analysis excludes commercial transportation customers.



Source: U.S. Energy Information Administration

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