



Representing America's Natural Gas Utilities

Financial and Operational Information Series

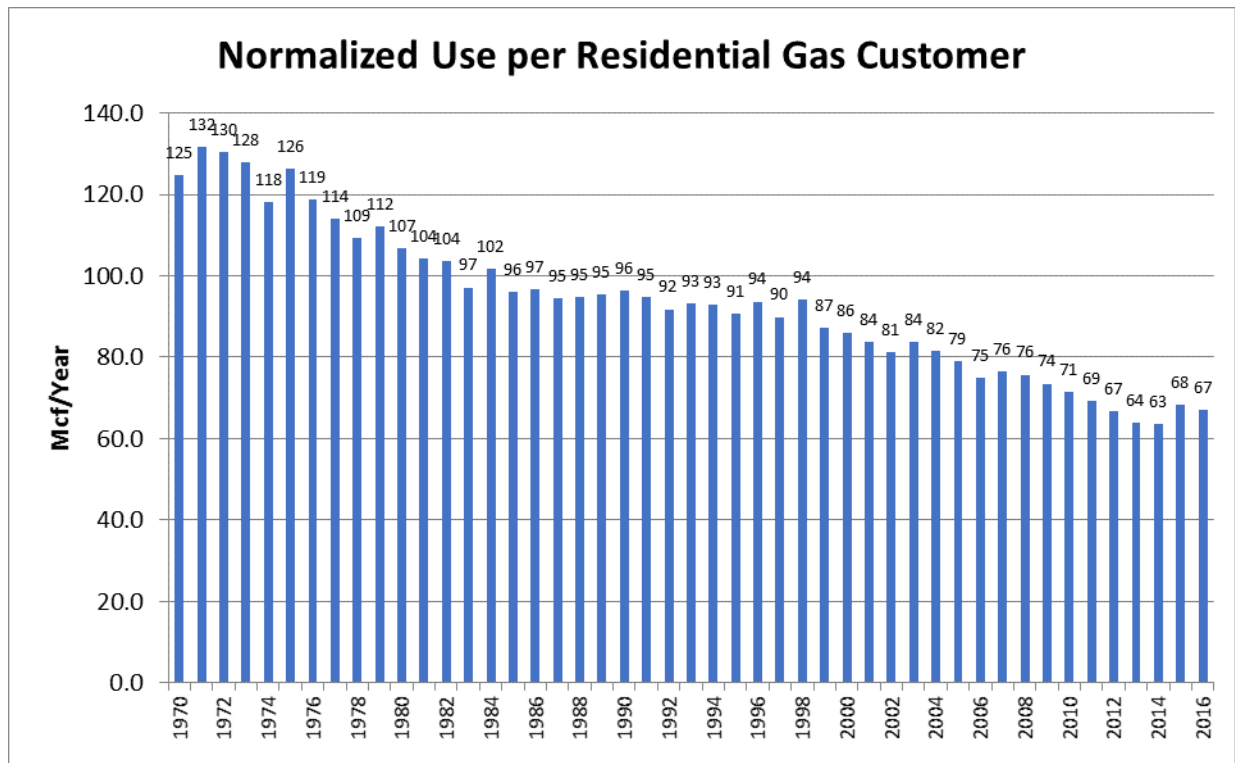
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Issue:

Normalized Use per Residential Customer

Findings

- Normalized use per residential gas customer fell 46 percent between 1970 and 2016.
- For the past two years (2016 & 2015) use per customer has increased compared to 2014. Prior to that, most years showed a decline;
 - Annual rate of decline, 1970-1979 = 1.56 percent.
 - Annual rate of decline, 1980-1989 = 1.01 percent.
 - Annual rate of decline, 1990-1999 = 1.05 percent.
 - Annual rate of decline, 2000-2009 = 1.64 percent
 - Annual rate of decline, 2010-2016 = 0.90 percent.



Methodology

- Base load volumes assumed to be average consumption during July and August, with the excess consumption in other months assumed to be weather sensitive.
- Weather sensitive load normalized by multiplying load by ratio of normal versus actual calendar heating degree days.

SOURCE: Based on data from Energy Information Administration and AGA's *Gas Facts*, various years.

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