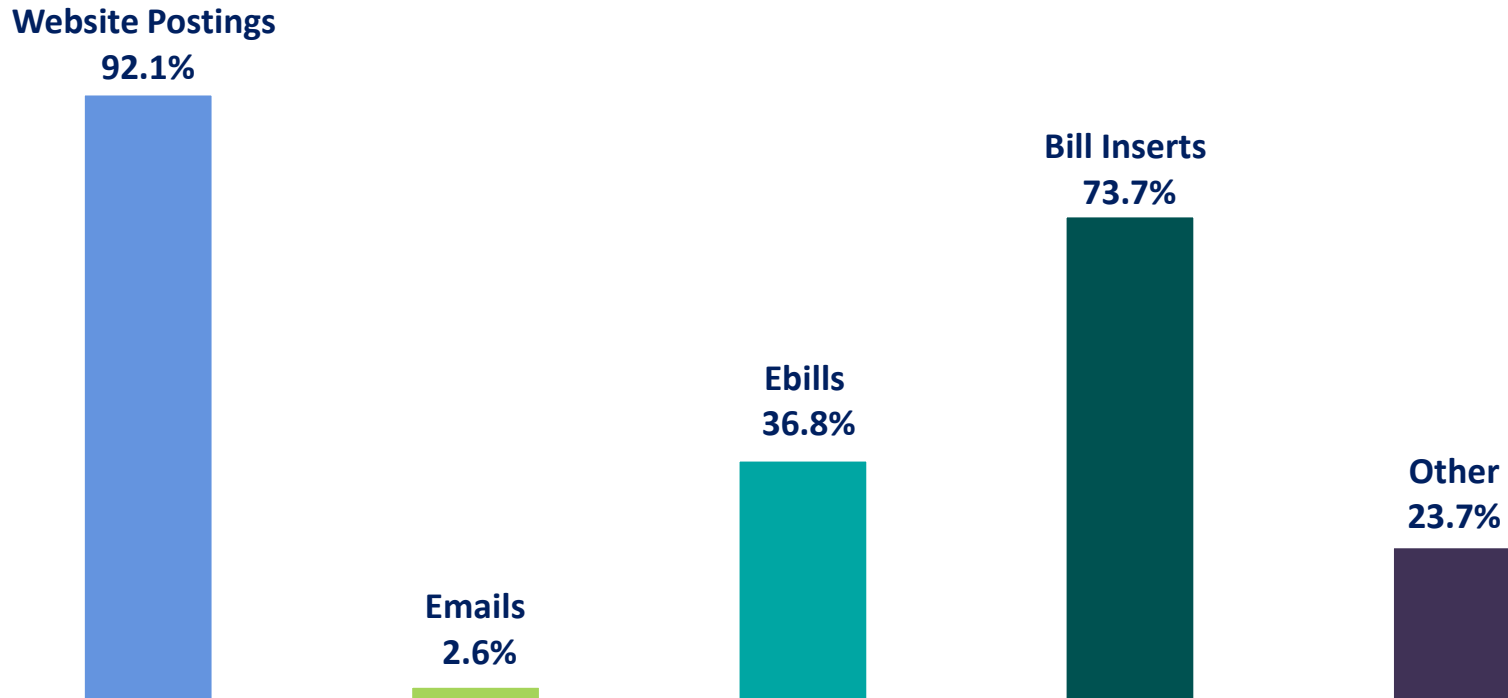


# AGA Advocacy Survey

## *EFV Final Rule*

February 2017

# How do you plan to notify customers of their right to request an EFV?



## Other Responses Include:

- New Customer Brochures / Safety Information Packages
- Social Media
- Targeted mailings to customers without EFVs

**If a customer requests an EFV, but it is not feasible due to one of the exemptions listed in 192.383(c), do you plan to offer (and install) a service line shut-off valve?**



**Does your company plan to install service line shut-off valves when an EFV is not installed on a new or replaced service line due to one of the exemptions listed in 192.383(c)?**



1 Response = Only on installations of 1,000 scfh or greater.



# Does your company consider service line shut-off valves (i.e. curb valves) emergency valves?



# Does your company currently inspect service line shut-off valves (i.e. curb valves)?



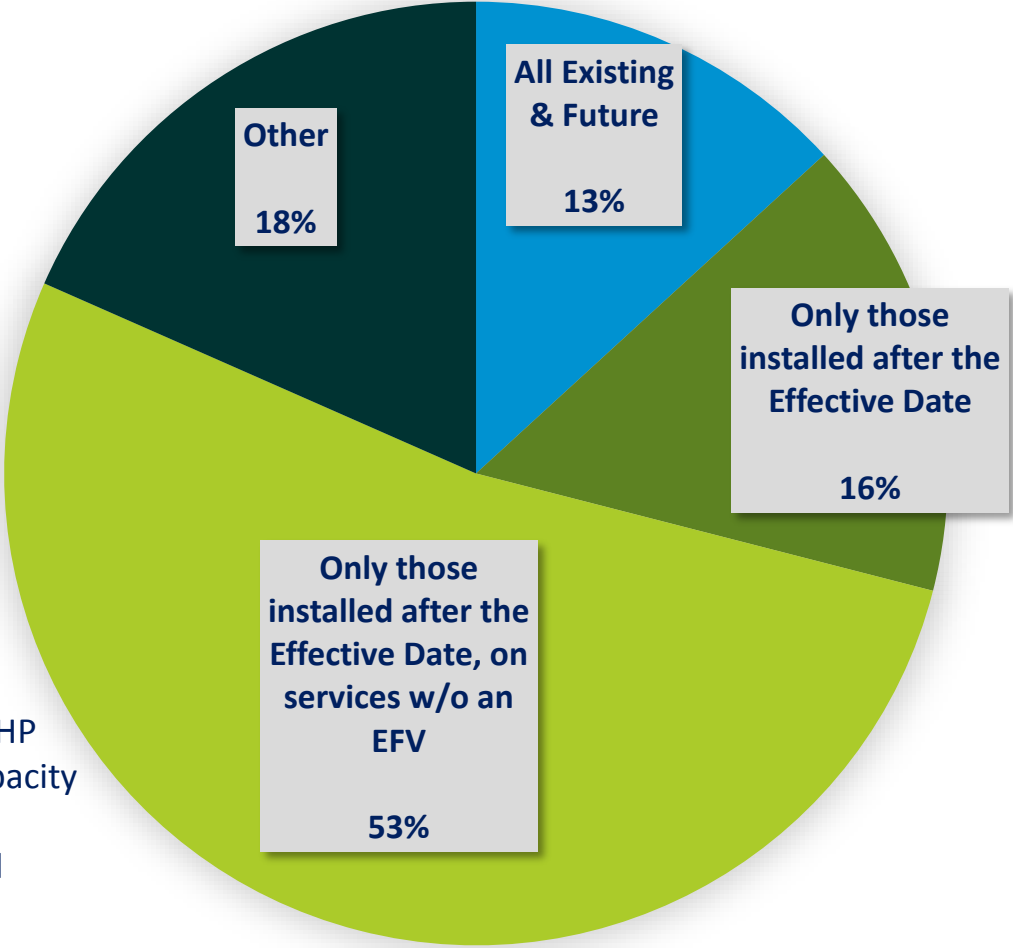
No, 71.1%

Yes, 28.9%

## If, “Yes” at what frequency?

- Annually
- Annually, if...
  - Inside Meter + Shut-off Not Accessible
  - Meets high risk criteria
  - Below grade valves on service lines to public buildings where there is not an accessible above grade valve
- With leak survey
- Per state regulatory requirements

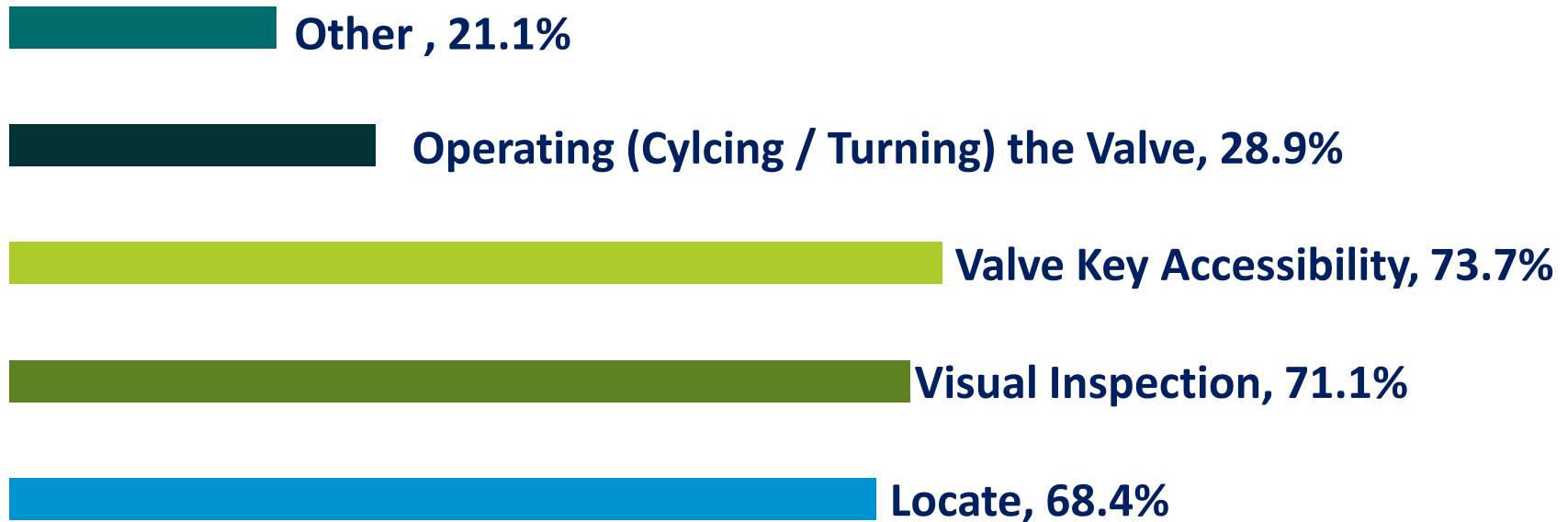
# On which service line shut-off valves does your company intend to perform the accessibility & maintenance requirements in 192.385(c):



**Other Includes:**

- Installed after the Effective Date on HP services without an EFV & meter capacity greater than 1,000 scfh
- Installed after the Effective Date and meet certain risk criteria
- Only customers that meet high risk criteria (hospitals, churches, etc.)

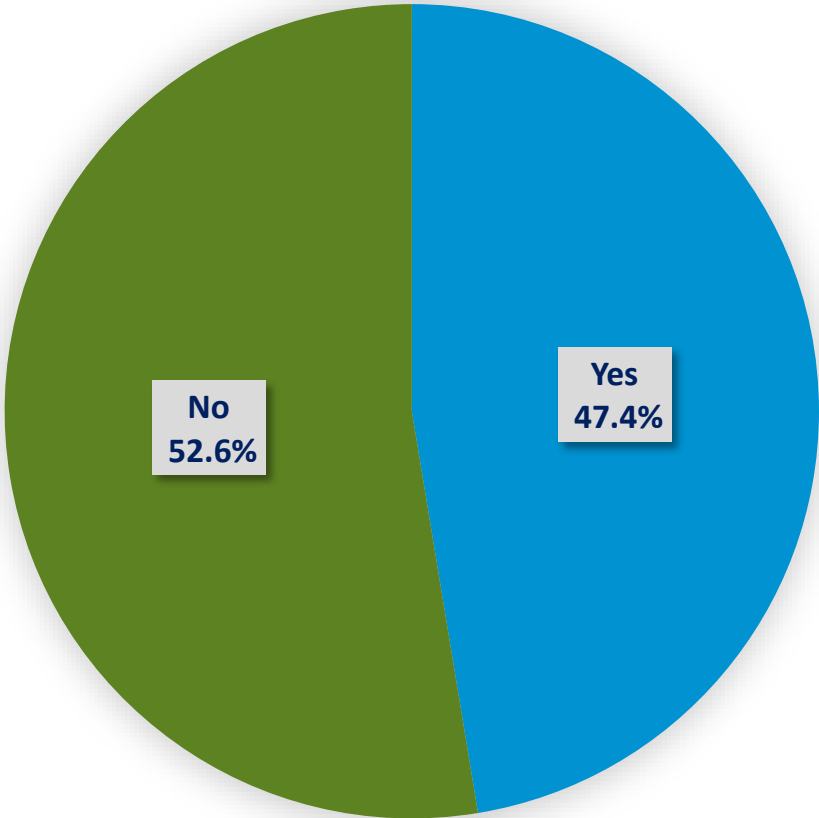
# What type of maintenance does your company intend to perform as "regular scheduled maintenance" per 192.385(c)?



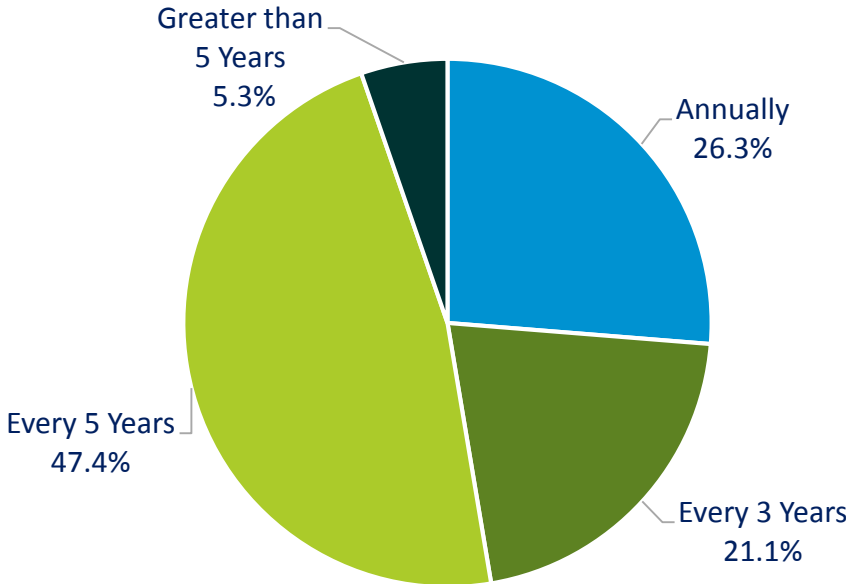
## Other Includes:

- Awaiting PHMSA guidance
- Valve box leak survey
- TBD

# Does your company intend to perform "regular scheduled maintenance" on valves considered to be "maintenance free" by the manufacturer?

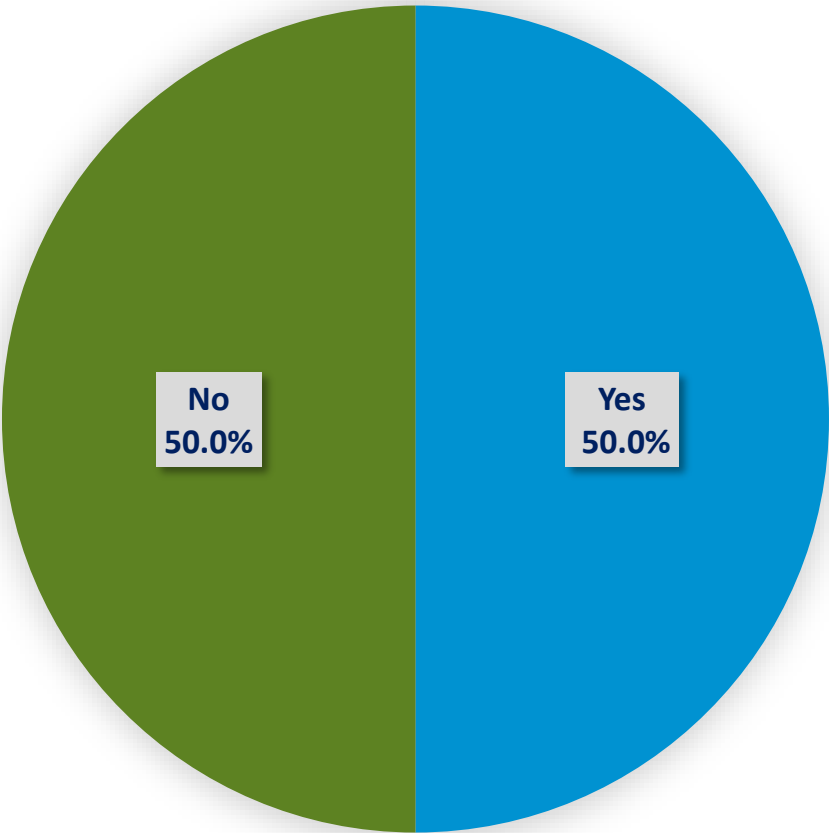


If yes, at what frequency do you plan to perform the maintenance?

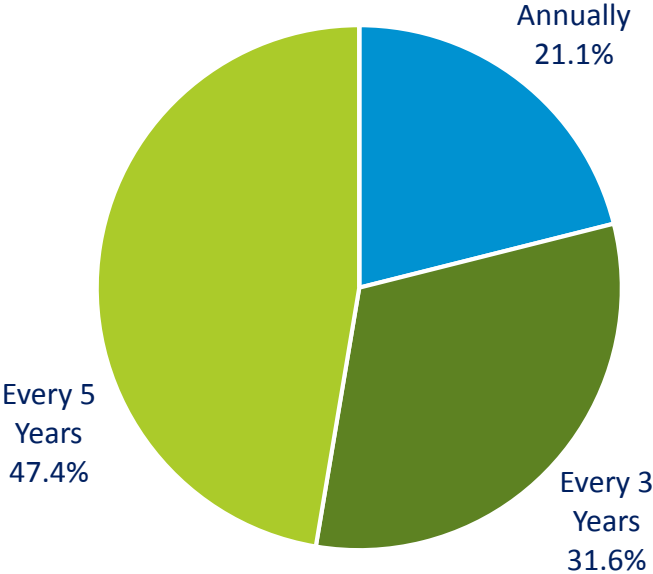




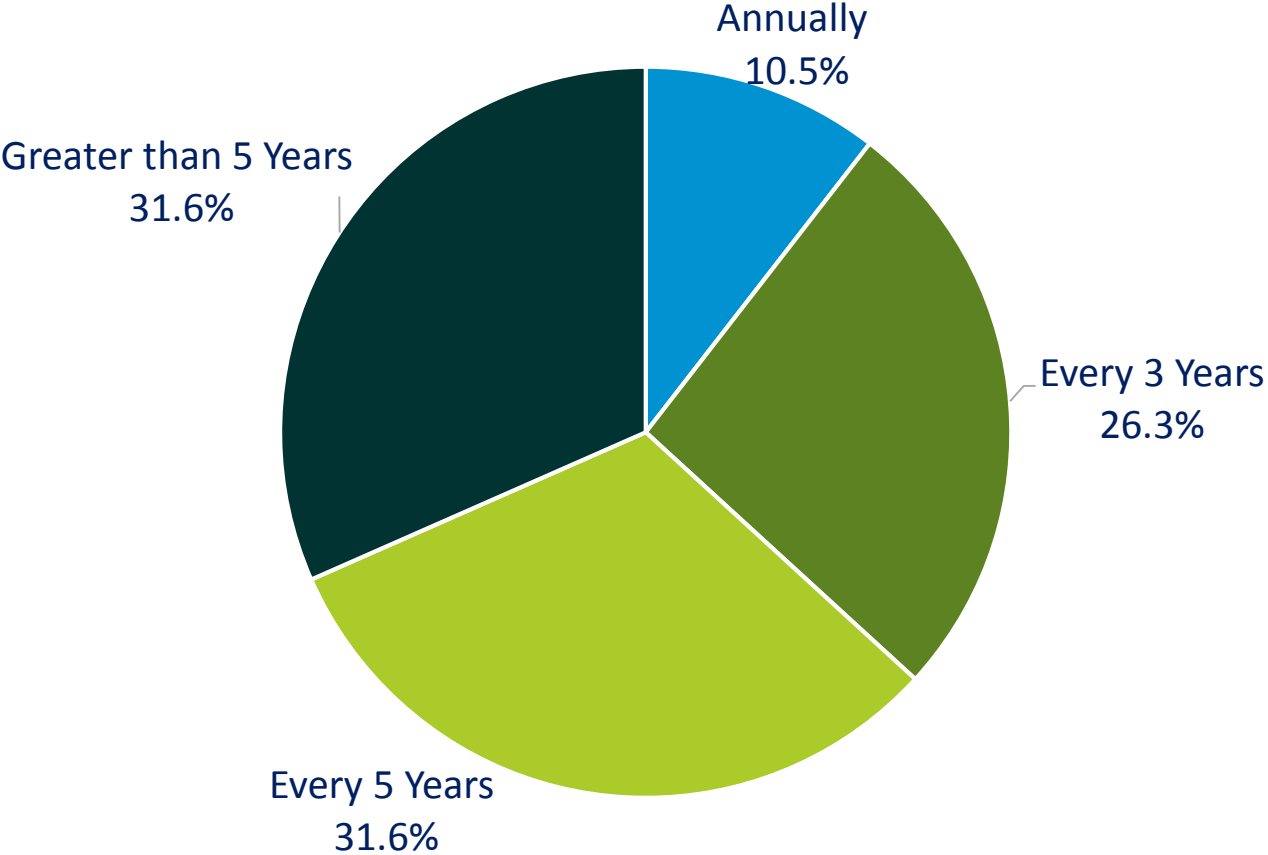
# Does your company intend to perform "regular scheduled maintenance" on valves where the manufacturer does not specify "regular scheduled maintenance requirements"?



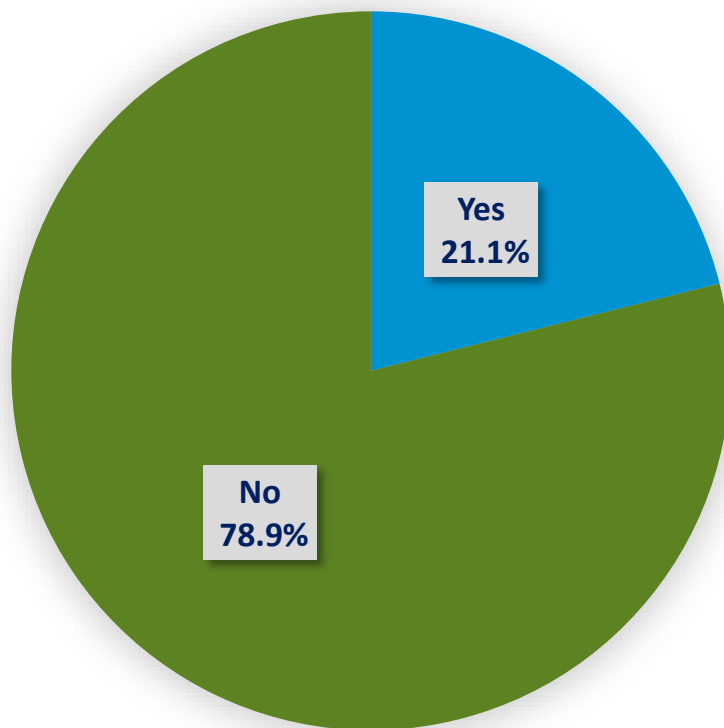
If yes, at what frequency do you plan to perform the maintenance?



# If the manufacturer does not specify a frequency for "regular scheduled maintenance", at what frequency does your company plan to perform the maintenance?



**If the valve manufacturer references 192.747 in their maintenance requirements, does your company plan to treat that service line shut-off valve as an emergency valve and perform "regular scheduled maintenance" annually, not to exceed 15 months?**



# Has your state provided any implementation guidance or compliance expectations for 192.385?

