INCOME ACCOUNTS

TABLE 11-5 INVESTOR-OWNED GAS UTILITY INDUSTRY GAS OPERATION AND MAINTENANCE EXPENSES BY TYPE OF COMPANY 2019-2020

(Millions)

TOTAL INDUSTRY		2019	2020	
TOTAL INDUSTRY Type of Expense	2019 Operation Maintenance		2020 Operation Maintenance	
Purchased Gas Cost and Production Exp.	\$21,722	\$ 0	\$17,985	\$ 0
Other Production and Purch. Exp. and Adjustments	1,546	21	1,556	22
Production and Purchases, Total	23,318	21	19,541	22
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Storage	671	214	628	157
Transmission	3,268	847	2,966	801
Distribution	3,707	1,798	3,688	1,913
Customer Accounts	2,402	0	2,525	30
Sales	174	0	165	5
Administrative and General	7,889	195	7,881	189
Customer Service	1,382	16	1,356	20
TOTAL	42,822	3,092	38,750	3,138
DISTRIBUTION COMPANIES	2019		2020	
Type of Expense	Operation	Maintenance	Operation	Maintenance
Purchased Gas Cost and Production Exp.	\$11,964	\$ 0	\$9,201	\$ 0
Other Production and Purch. Exp. and Adjustments	873	12	916	16
Production and Purchases, Total	12,837	12	10,117	16
Storage	200	78	194	58
Transmission	962	178	995	197
Distribution	2,303	989	2,257	1,188
Customer Accounts	1,369	0	1,406	1,188
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Sales	86	0	85	a.
Administrative and General	4,578	130	4,694	120
Customer Service	753	16	712	17
TOTAL	23,088	1,404	20,461	1,614
TRANSMISSION COMPANIES		2019	2	020
Type of Expense	Operation	Maintenance	Operation	Maintenance
Purchased Gas Cost and Production Exp.	\$302	\$ 0	\$160	\$ 0
Other Production and Purch. Exp. and Adjustments	(420)	1	(253)	0
Production and Purchases, Total	(118)	1	(92)	0
	350	59	291	35
Storage				
Transmission	1,982	552	1,605	473
Distribution	0	0	0	0
Customer Accounts	16	0	17	0
Sales	4	0	3	0
Administrative and General	1,170	5	903	a.
Customer Service	0	0	0	0
TOTAL	3,404	617	2,727	508
INTEGRATED COMPANIES		2019		020
Type of Expense	Operation	Maintenance	Operation	Maintenance
Purchased Gas Cost and Production Exp.	\$940	\$ 0	\$1,348	\$ 0
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Other Production and Purch. Exp. and Adjustments	66	1	29	2
Production and Purchases, Total	1,005	1	1,378	2
Storage	40	6	47	3
Transmission	115	4	129	5
Distribution	134	34	196	55
Customer Accounts	85	0	112	0
Sales	3	0	4	0
Administrative and General	271	4	365	4
Customer Service	14	0	28	4 0
TOTAL		49		69
	1,667		2,261	
COMBINATION COMPANIES		2019		020
Type of Expense	Operation	Maintenance	Operation	Maintenance
Purchased Gas Cost and Production Exp.	\$8,567	\$ 0	\$7,275	\$ 0
Other Production and Purch. Exp. and Adjustments	1,028	7	863	4
Production and Purchases, Total	9,594	7	8,139	4
Storage	80	71	96	62
Transmission	208	111	236	126
Distribution	1,271	776	1,234	670
Customer Accounts	932	0	990	12
Sales	82			5
		0	73	
Administrative and General	1,869	56	1,919	64
		0	614	3
Customer Service TOTAL	625 14,662	1,021	13,301	947

^aLess than \$500,000.