

END USERS

TABLE 8-1
GAS INDUSTRY SALES CUSTOMERS BY CLASS OF SERVICE
1996-2020
 (Thousands)

Year	TOTAL	Residential	Commercial	Industrial ^a	Other
1996	60,043.7	55,222.3	4,642.6	176.5	2.4
1997	61,013.1	55,934.2	4,880.9	195.5	2.5
1998	61,528.1	56,517.2	4,824.6	182.8	3.4
1999	60,777.6	56,016.5	4,599.4	159.0	2.8
2000	61,262.3	56,493.5	4,609.8	156.7	2.3
2001	61,384.5	56,680.0	4,545.5	156.4	2.6
2002	62,034.2	57,292.7	4,590.0	149.2	2.4
2003	62,609.9	57,802.0	4,661.0	144.6	2.4
2004	63,296.5	58,501.1	4,641.0	151.8	2.6
2005	64,395.0	59,568.9	4,678.3	145.6	2.3
2006	65,019.5	60,146.5	4,733.5	137.7	1.8
2007	65,388.9	60,534.2	4,718.1	134.8	1.8
2008	65,486.8	60,654.2	4,702.5	128.1	2.1
2009	65,146.9	60,343.5	4,659.3	142.0	2.0
2010	64,960.2	60,246.4	4,582.4	129.4	2.1
2011	65,087.7	60,405.1	4,555.5	125.0	2.2
2012	64,668.6	60,020.1	4,518.2	122.1	8.3
2013	64,406.0	59,788.4	4,482.4	123.2	12.1
2014	64,893.0	60,222.7	4,533.7	122.2	14.4
2015	65,611.9	60,921.8	4,559.4	120.4	10.2
2016	66,205.4	61,496.1	4,579.0	120.3	10.0
2017	66,844.1	62,132.6	4,581.2	119.2	11.0
2018	67,596.7	62,837.2	4,630.3	119.3	9.9
2019	68,311.3	63,519.7	4,665.0	117.8	8.8
2020	69,348.6	64,500.0	4,720.7	117.7	10.2

^aElectric generation end users are included in the Industrial category.