



THREAT SUPPRESSION
INCORPORATED



***AGA Natural Gas Field Worker
Safety & Security Forum
Fort Worth, TX***



Goals

- **Welcome**
- **Participants**
- **Threat Environment**





Threat Environment

- **Activist / Protestors**
- **Adverse Customer Actions**
- **Threats / Violence**





Threat Environment

- Targeted Attacks
- Insider Threat
- Cyber Threat





Threat Environment

- **Operational Security**
- **Theft**
- **Emergencies**





Threat Environment

- **Public Health – flu, norovirus**
- **Employee death**
- **Spillover Incidents**



Questions?



THREAT SUPPRESSION™
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Goals

- **Best Practices**
- **Situational Awareness**





Violence

- **Understand the Issue (Cause? Us?)**
- **Act or Refer**
- **Use a Calm Voice**
- **Request Assistance as Needed**



Violence

- **Pathway to Violence**
 - Ideation
 - Planning
 - Acquisition
 - Implementation
- **Goal – Case Management, Not Prediction of Violence**
- **FORT Principle**



Violence

- **Avenger Progression**
 - Perceived Injustice
 - Feeling Victimized
 - Externalization of Responsibility
 - Development of a Grudge
 - Obsessed with Avenging
 - Avenging Action



Violence

- **Red Flag – Crime, Unpaid Bills, Upset People**
- **Notify a Supervisor**
- **Risk Assessment**
- **Rethink Shut Offs**
- **Document Threats**





Insider Attack

- **Background Checks**
- **Control Network and Facility Access**
- **Monitor Inappropriate Activity**
- **Terminate Access On Separation**
- **Non Disclosure Agreement**
- **Backup Systems**
- **Operational Security Training**



Cyber Attack

- **Secure Data**
- **Monitor Logs**
- **Staff Training**
- **Passwords and Lockouts**
- **Software Updates**
- **Penetration Tests**
- **Insurance**





Systems Disruption

- **Networks**
- **Gas**
- **Electric**
- **Water**
- **Phone**
- **Data**





Facilities

- **Security and Access Control**
- **Plan for Targeted Attacks**
- **Backup Control Centers**
- **Facility Loss**
- **Published Information**



Pipelines

- **Attractive Target to Many Groups**
- **IED Threat**
- **Infrastructure Impact**





Practices

- **Risk Assessment**
- **Threat Management**
- **Law Enforcement Liaison**
- **Emergency Training and Equipment**
- **Prevention and Inspection**
- **Employee Health**



Practices

- **Executive Commitment**
- **Legislation**
- **Labor Contracts**
- **Worker Assessment**
- **Bench Depth**
- **Supervision**
- **Communications System**
- **Hot Zone**



Practices

- **Unified Command**
- **PIO**
- **EOC**
- **Crisis Management**
- **Mutual Aid**





Practices

- **Exercise Progression**
 - **Table Top**
 - **Drills**
 - **Functional Exercise**
 - **Full Scale Exercise**
 - **Games – Hybrid Approach**



Risk Assessment

- **Rapid Risk Assessment**
 - **Account History**
 - **Area Crime History**
 - **Emergency Communications System**
 - **Radio / Phone**
 - **Additional staff assigned?**
 - **Training**
 - **Adverse Action?**

Questions?



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