



Natural Gas Will Be Cleaner and More Affordable This Winter

2020-2021 American Gas Association Winter Outlook



Natural gas customers can expect to see bills up to **71% LOWER** than alternatives this winter.

ABUNDANT SUPPLY. AFFORDABLE PRICES.

On the coldest day of the year, the natural gas system delivers **three times more energy** than the electric grid delivers on the hottest day of the year.

- Natural gas prices remain historically low.
- Average January heating bills for natural gas customers are expected to be less than half the average bills of electric-only customers.
- Since 2018, the natural gas industry has consistently produced record levels of natural gas. Average gas production since 2018 has been more than 30 percent higher than average production between 2009 and 2016.
- For all of 2020, natural gas storage inventories have been above the five-year average.



The average natural gas customer is expected to have a carbon footprint that is **19% LOWER** than that of an Energy Star rated electric heat pump customer this winter.¹

ESSENTIAL ENERGY

“Nearly **ONE-THIRD** of US households reported facing a challenge in paying energy bills or sustaining adequate heating.”

— U.S. Energy Information Administration

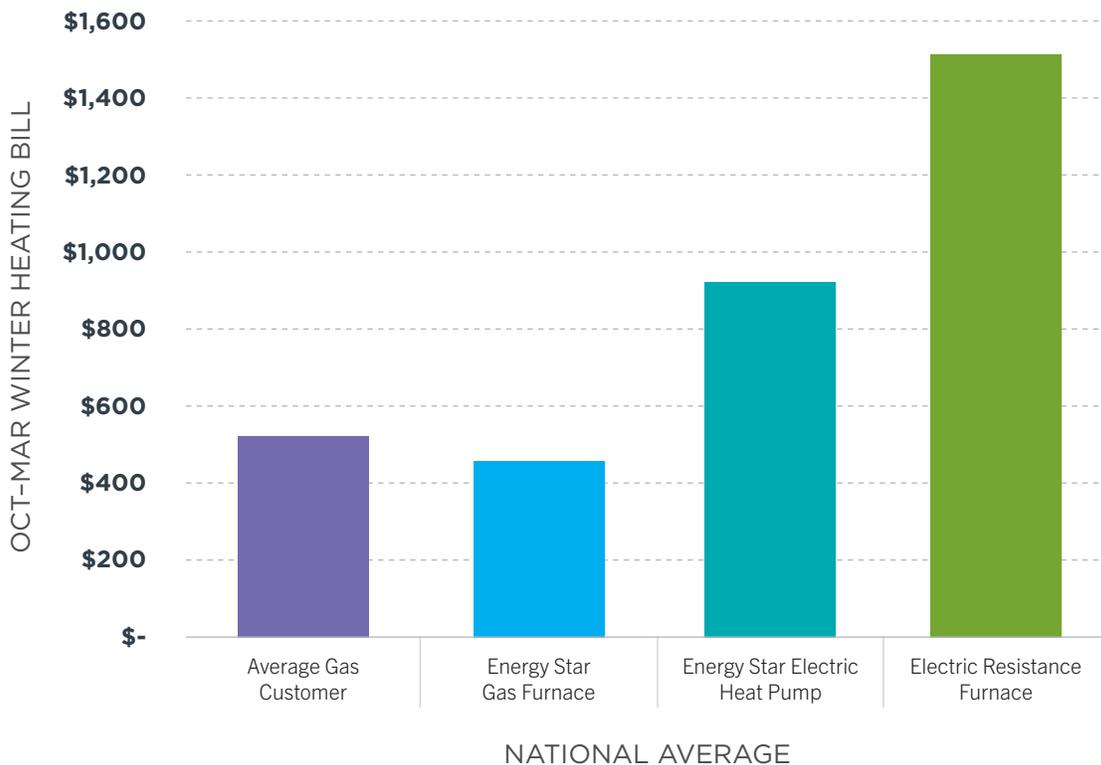
The natural gas industry recognizes how critical its service is to its customers’ well-being, particularly during the coldest months. As a result, the industry provides and participates in several programs to help customers pay their bills. Some available programs include:

- The Low Income Home Energy Assistance Program (LIHEAP) plus state and local funds provide energy cost assistance for qualifying low-income customers.
- Budget Billing allows customers to spread costs equally throughout the year, effectively letting customers prepay a portion of heating season bills during the cooling season.
- Weatherization Assistance helps customers ensure their homes are winter-ready.
- Payment plans allow customers to spread high bills over several months.

Natural gas utilities invest **\$3.8 MILLION PER DAY** in energy efficiency programs; one-quarter of that goes to help low-income customers.

The Cost To Heat With Electric Versus Gas This Winter

2020–2021 Estimated Winter Heating Cost By Type Of Space Heater



Source: AGA Based on 2018 Winter Heating Data