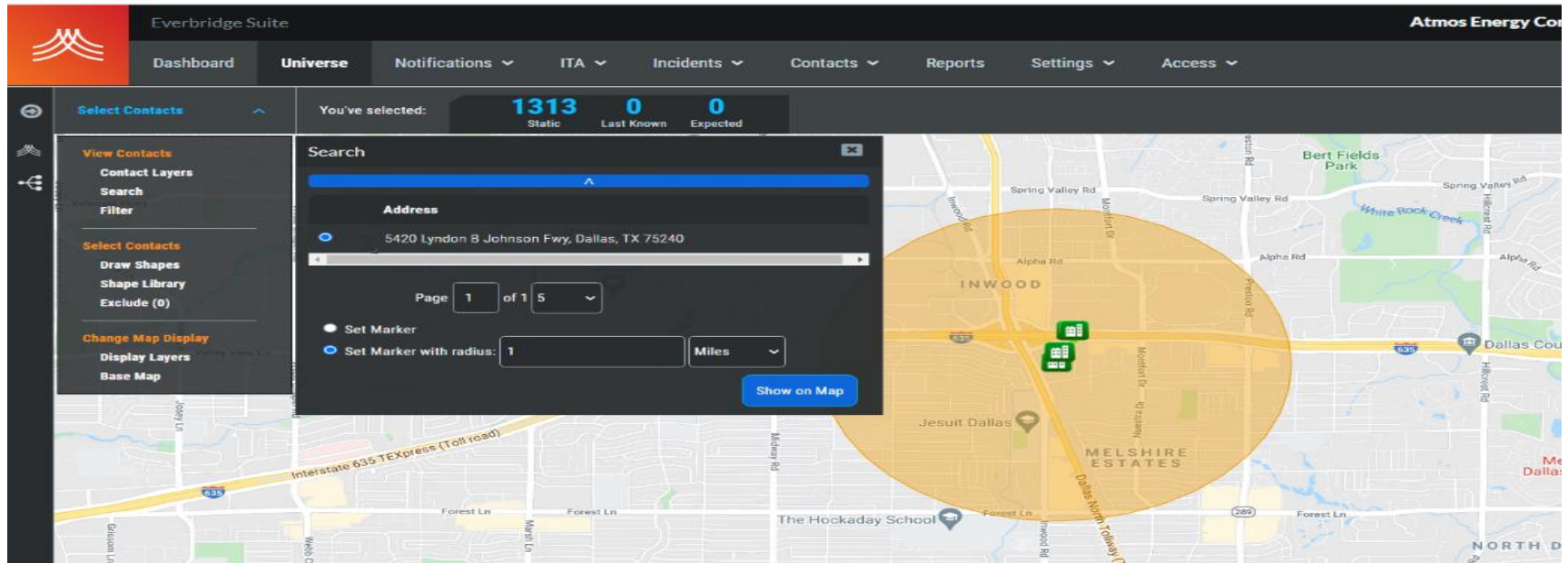


AENS Geofencing

Training Session

AENS Geofencing



- When a location is identified as needing a safety alert, a “fence” is drawn around the location.
- When an employee using the AENS application (Everbridge) on their phone enters the “fenced” area, they will be sent an alert with information about the location, what type of safety risk exists, and instructions for proceeding.
- A record of the alert being sent is generated but the location of the user can not be determined or tracked in the application.

AENS Geofencing

Alert Process



1. A Safety Alert is received via the AENS application.
2. Read the alert, **when it is safe to do so**, and follow the instructions on the alert. *If driving, safely stop the vehicle in a location where it is appropriate.*
3. Contact the appropriate supervisor or manager if you do not feel safe or need further instructions.
4. Contact 911 immediately if you are in danger. When safe to do so also contact your supervisor or manager. *The supervisor or manager should be contacted after 911 is contacted.*



All AENS alerts will begin with Atmos Geofence Alert.

AENS Geofencing - Alerts

Customer Issue

Alert Type:

Customer Issue: **Use Caution**

Example Message:

Atmos Geofence Alert (Address, Dallas TX, Zip code)

You are within half a mile of a customer who has raised issues with Atmos personnel.

Use caution working at or near this address.

Actions to Take:

- Use caution when working near the address in the alert.
- Contact the appropriate supervisor or manager if working at the address or directly adjacent to the address.
- *Call 911 immediately if you are in danger* and when you can safely do so contact the appropriate supervisor or manager.



Alert Type:

Customer Issue: **Police Escort Required**

Example Message:

Atmos Geofence Alert (Address, Dallas TX, Zip code)

You are within half a mile of a customer who has threatened Atmos personnel.

Do not approach this address without a police escort.

Actions to Take:

- Use caution when working near the address in the alert
- Contact the appropriate supervisor or manager before working adjacent to or at this address a police escort will be required before you approach.
- Do not approach this address without a police escort.
- *Call 911 immediately if you are in danger* and when you can safely do so contact the appropriate supervisor or manager.

AENS Geofencing - Alerts

Police/Criminal Activity in Area



Alert Type:

Police/Criminal Activity in Area: **Avoid Area**

Example Message:

Atmos Geofence Alert (Address, Dallas TX, Zip code)

You are within half a mile of police action or reported criminal activity.

Do not approach this address without a police escort.

Actions to Take:

- Use caution when working near the address in the alert
- You should only work adjacent or at this address for emergencies only and with a police escort.
- Contact the appropriate supervisor or manager before working adjacent to or at this address a police escort will be required before you approach.
- *Call 911 immediately if you are in danger* and when you can safely do so contact the appropriate supervisor or manager.



AENS Geofencing - Alerts

Avoid Area



Alert Type:

Civil Demonstration: **Avoid Area**

Example Message:

Atmos Geofence Alert (Address, Dallas TX, Zip code)

You are within half a mile of a reported civil demonstration.

Avoid or safely exit the immediate area for any non-essential operation.

Actions to Take:

- Safely exit the area.
- Contact the appropriate supervisor or manager for instructions on proceeding.
- Non-essential or non-emergency activities should be avoided in the area.
- *Call 911 immediately if you are in danger* and when you can safely do so contact the appropriate supervisor or manager.

