



DTE – Field Worker Assault Prevention Presentation

Working with Law Enforcement to
Increase Protection for Field Workers

10/19/2022

DTE has actively engaged with lawmakers, municipal leaders, and law enforcement to improve the safety of our field employees. We will discuss:

- Legislative Efforts
- Marketing and Communication
- Protective Equipment
- Partnership with Detroit Police Department
- Partnership with Wayne State University
- Field Support Current State
- Partnership with Safety Efforts

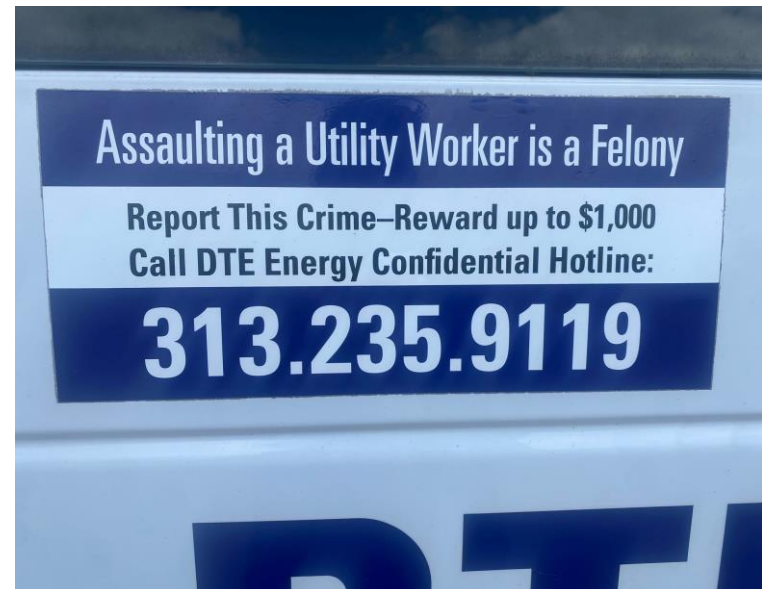
Legislative Efforts

- Developed the idea and supported passage of a bill increasing criminal penalties for theft of energy
- Advocated for and helped draft legislation that increased penalties for assaulting utility workers similar to those for firefighters and other first responders. It is a unique felony in Michigan State Law



Marketing and Communication

- Corporate Communications developed marketing campaign to raise public awareness of the incremental legal penalties for assaulting utility workers including Billboards
- Vehicle graphics were developed, distributed and continue to be displayed on company vehicles.



Partnership with Detroit Police Department

- Worked with DPD and have off duty officers based at DTE HQ building
- Officers are deployed to help with responding to threats/assaults to employees
- Engagement started as copper theft task force as theft of service lines on electric distribution network compromised system performance
 - Partnership with Wayne County Prosecutors office and DPD task force.



Wayne State University has a program that tracks crime throughout the city of Detroit and DTE partners with them to use their data to prioritize areas of risk within the area.

STAYING SAFE IN THE FIELD

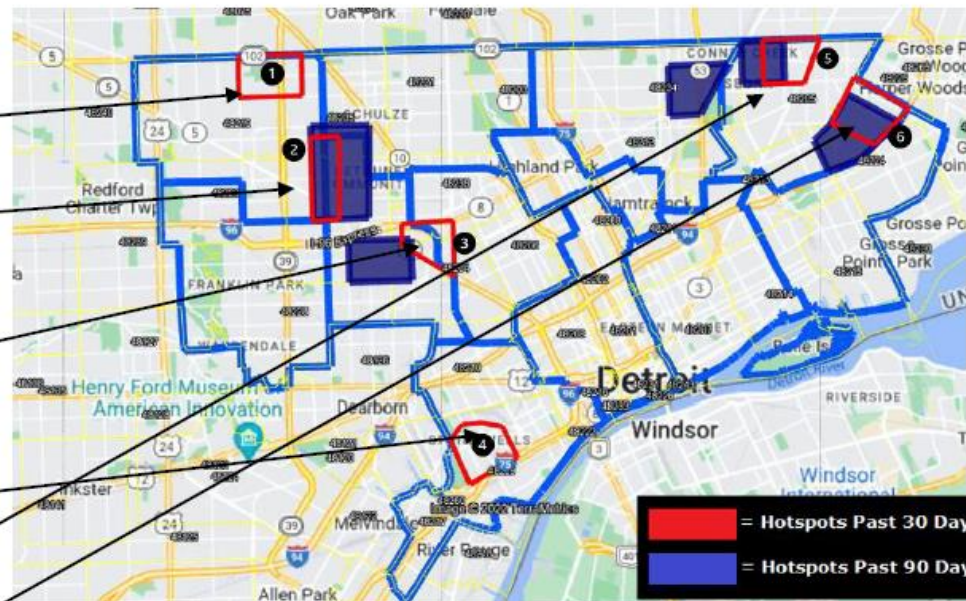
DTE

The areas shown have been hot spots for violent crime over the past month. Precautions should be taken when working in and around these areas:

1. **NW DETROIT:** 8 Mile to 7 Mile between Evergreen and Asbury Park
2. **GREENFIELD CORRIDOR:** West McNichols to Schoolcraft between Lauder and Mansfield
3. **GRAND RIVER:** Davison to West Chicago between Birwood and Livernois
4. **SW DETROIT:** Dix to Fort between Woodmere and Waterman
5. **NE DETROIT:** 8 Mile to 7 Mile between Goulbourn and Gratiot
6. **FAR EASTSIDE:** Kelly to I-94 between Whittier and Moross

Aug 2022 Crime Hot Spots

(based on Detroit Crime data: 8/1 – 8/30/2022)



Remember: These tips apply anytime you are in the field but take special precautions in the above areas. Corporate Security is providing an additional presence in the hot spot areas. Where possible, work should be scheduled during daylight hours.

Safety Tips

For ALL threats and/or assaults that require immediate attention, please call 911 first then the Security Control Center 313-235-9113

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SCC Phone Number: (313) 235-9113

- Never leave devices unattended
- Be Aware of Your Surroundings
- Know where emergency exits are and keep them Clear
- Carry your cell phone with you at all times and make sure that the battery is fully charged, and the phone is working properly prior to leaving the office.
- 9-1-1 dispatch cannot reliably identify your location when you are calling from a cell phone. You must be able to verbally give the dispatcher your location (street address or at least cross street names) for the dispatcher to send help to the right place.
- Carry a minimal amount of cash.
- Lock or conceal your valuables in the trunk of your car before leaving the office. Take only items necessary to do your job.
- Purses, backpacks, or other unnecessary items should not be taken on site visits.
- Always wear your identification badge.
- Lock your car/truck doors.
- Always travel with a full tank of gas.
- When walking around, stay alert to your surroundings. Don't walk around while you are talking on the phone or listening to music on headphones. Be conscious of who is around you.
- Walk with a self-assured stride. Look confident and in control. Keep your head up and look around; make brief eye contact.
- If you hear someone walking behind you, turn around and look at them.

DTE SECURITY STATS

	Assaults	Threats	Hot Spot Escorts
2022			
Jan	0	5	3
Feb	0	1	1
Mar	0	6	3
Apr	1	2	3
May	0	5	4
Jun	0	5	3
Jul	0	4	5
Aug	0	1	6
Sep			
Oct			
Nov			
Dec			
Totals	1	29	28

*Robberies are included in the Assaults count

Crime map data obtained from DPD Open Data Portal

What's Being Done

Prevention:

- Communication of threats and hazardous situations – Proactive approach
- Utilize embedded field security resources (DPD & SCI)
- Random/dedicated patrols by Corporate Security in high-risk areas and gas meter move out areas
- Field worker safety training
- Escorts in “hot spot” locations – Compstat Mtgs



Response:

- All assaults are responded to by Corporate Security Investigators
- Emergency Everbridge page notifications to warn and inform - not to alarm
- Reward program and flyers used to solicit tips for crime solvability, when applicable
- Flag trouble accounts to make visible to employees with a need to know
- Can block accounts pending contact with a Corporate Security Investigator
- Corporate Security Investigator accompanies employee to court

Post Incident/Response:

- After Action Reviews for assaults or incidents, when applicable
- Communicate monthly threat/assault data
- Identify at risk employees / notify employee leader
- Safety is our #1 priority



QUESTIONS?